

General Terms and Conditions (GTC) for Exhibitors – Carp Austria

1. Registration:

By submitting the registration, the exhibitor accepts these General Terms and Conditions. Upon registration, the exhibitor commits to participating in the trade fair. Registrations made "subject to reservation" shall be deemed null and void. Deletions, additions, or amendments made by the exhibitor shall be ineffective. These Terms and Conditions shall apply mutatis mutandis to ancillary services and additional orders, such as advertisements, marketing and listings in web and print media, stand construction and dismantling, rental of stand construction materials, and the provision of electricity, water, and other facilities.

2. Stand Rental Conditions:

Each commenced ½ m² shall be charged as a full unit. Prices are indicated on the front page of this registration form. The price per m² for outdoor presentation areas (unless separately stated) shall amount to 50% of the row stand rate. For two-storey stand constructions, an additional 50% of the area tariff shall be charged. A mandatory advertising fee (see front page) shall be charged per exhibitor and co-exhibitor. A co-exhibitor fee is mandatory for each co-exhibitor occupying the booked exhibition space. Companies shall be deemed co-exhibitors if bookings or sales are not carried out in the name of the exhibitor. Co-exhibitors are required to submit a separate registration.

2.1

If, between the announcement of the trade fair (version of the GTC as stated on page 3, bottom right – last line) and the actual event date, the Consumer Price Index increases by more than 6.5%, the organizer shall be entitled to apply a corresponding price increase. The adjusted prices shall be deemed automatically agreed. Example: In the event of a 6.5% increase in the Consumer Price Index, all tariffs shall increase by 6.5%. The exhibitor shall have the right to withdraw from the contract without cancellation fees within 7 days of written notification of the general price increase.

2.1.1

If an index adjustment or increase in the energy price index exceeds 6.5% in individual areas (e.g., electricity consumption, stand construction materials, or exhibition carpeting), tariffs shall be increased only for the affected items accordingly. The exhibitor shall have the right, within 7 days of written notification of such price increases, to cancel the affected products or services without incurring cancellation fees. The remainder of the contract (registration for the trade fair) shall remain unaffected and fully valid.

(Clauses 2.1 and 2.1.1 have been introduced due to current crisis conditions and partially unforeseeable cost developments for organizers.)

3. Taxes, Fees, Charges:

All taxes, fees, and charges, in particular VAT, legal fees, and advertising taxes, shall be borne by the exhibitor. All prices stated are net prices.

4. Terms of Payment:

A deposit of 25% of the stand area costs and ancillary charges shall be due upon registration. The remaining balance must be credited by 1 October 2026 to the account at

Raiffeisenbank Graz-Straßgang eGen, IBAN: AT89 3843 9000 0088 6622, account holder: Tatjana Kreinbacher.

Invoices issued after 1 October 2026 shall be payable immediately. Complaints relating solely to invoicing must be submitted in writing to Angling Entertainment within five days of receipt of the invoice. In the event of default, default interest of 12% p.a. shall be charged. Timely payment is a prerequisite for the allocation of the assigned exhibition space. For registrations shortly before the event, proof of payment from the executing bank marked "transfer completed" or "paid" must be provided. The exhibitor shall not be entitled to withhold payment, refuse payment, or offset against any counterclaims whatsoever.

5. Right of Lien:

If an invoice remains unpaid, the organizer shall be entitled, from Sunday of the trade fair at 12:00 noon, to retain goods or equipment of the exhibitor as collateral. The organizer shall have a right of lien over all goods brought into the exhibition stand by the exhibitor, as well as over the entire stand and operational equipment, for all outstanding claims. The value of the pledged goods shall not exceed 25% of the stated sales price. No court proceedings shall be required for enforcement of the lien. The organizer may enforce the lien without prior notice and sell the goods at the exhibitor's expense. The proceeds shall be offset against the outstanding amounts.

6. Cancellation Terms:

25% up to 12 weeks prior to the start of the event,
50% up to 8 weeks prior,
100% from 4 weeks prior.

The cancellation fee shall be payable as liquidated damages irrespective of fault. The exhibitor waives any reduction of the claim for damages, including judicial mitigation, for any reason whatsoever, including set-off of benefits. The exhibitor acknowledges that the cancellation fee, or the 25% deposit, shall remain payable even if the organizer succeeds in renting the stand to a third party. The right to claim damages exceeding the agreed cancellation fees remains unaffected. The due date for cancellation fees and any additional payments shall be governed by the cancellation invoice. The cancellation fee shall be due in accordance with the cancellation invoice.

7. Event Execution:

The organizer reserves the right, in the absence of force majeure, to cancel the event up to 3 weeks prior to its commencement. In the event of cancellation by the organizer, all payments made by the exhibitor shall be refunded, with the exception of the advertising fee.

8. Cancellation Due to Force Majeure:

8.1 Definition of Force Majeure:

Force majeure shall include, but not be limited to: strikes, political events, epidemics, pandemics (e.g., infectious diseases), natural events, fire, delayed or missing official permits, changes in law, terrorism, restrictions in energy supply, official orders, prohibition of events by authorities, or new official requirements not known at the time of the event announcement, which materially impair the economic viability of the event or prevent its implementation as planned; as well as decisions by the organizer due to unforeseeable regulatory requirements, expected official restrictions affecting visitor frequency and/or causing negative economic consequences for exhibitors; or if the venue is unavailable at the scheduled time due to unforeseen events; or any other significant reasons beyond the organizer's control that render the event unreasonable or impossible to conduct.

8.2

In the event of force majeure (see Clause 8.1) occurring from the time of exhibitor registration up to 7 days prior to the event, the organizer shall be entitled to cancel the event at any time. The organizer shall further be entitled, where necessary, to terminate all contracts related to the registered event without providing reasons.

should the organizer be able to offer the exhibitors an alternative date for the event within the next five (5) years, the contract (registration of the exhibitor) shall remain fully valid. Any invoices already paid shall be automatically credited to the exhibitor for the new date, with the exception of the mandatory advertising fee. The exhibitor shall have no claim for damages or right of withdrawal.

If it is impossible for the exhibitor to attend the alternative date for justified reasons, it shall be at the sole discretion of the organizer to assess such reasons and determine whether the contract may be terminated without cancellation fees or whether the registration, including any payments already made, shall be transferred to the following year. The exhibitor shall have no claim for damages.

If no alternative date is arranged, all invoices already issued by the organizer and paid by the exhibitor for this event shall be refunded, with the exception of the mandatory advertising fee, the premium advertising package, and a processing fee of EUR 500. The exhibitor shall have no further claims for damages.

8.3

In the event of force majeure (see Clause 8.1) occurring from seven (7) days prior to the event or during the event, the organizer shall be entitled to cancel the event during the setup phase, interrupt the event, or close it entirely until the scheduled end. No claims of any kind may be asserted by exhibitors as a result. The organizer shall be free, and under no obligation towards exhibitors, to grant any form of refund. Should a refund be granted, it shall be assessed solely on the basis of the remaining duration of the event. Any such assessment shall be made exclusively by the organizer.

8.4

In the event of force majeure (see Clause 8.1), the organizer shall be entitled to modify the event content described in the exhibitor information—such as marketing activities, supporting programs, or thematic focuses—without prior notice due to prevailing circumstances. The exhibitor shall have no claim for damages.

8.5

In the event of force majeure (see Clause 8.1), the organizer shall have the right to amend these binding Terms and Conditions at any time.

Right of the exhibitor: In the event of such amendments, the exhibitor shall be entitled, within five (5) days from written notification of the new Terms and Conditions, to withdraw from the contract without providing reasons and without incurring cancellation fees. The exhibitor shall have no claim for damages.

9. Admission & Allocation of Stand Space:

Acceptance of the registration shall be at the discretion of the organizer. The organizer reserves the right to reject any registration at any time without stating reasons. Registrations may be rejected in particular if the exhibitor or the exhibitor's products do not correspond to the exhibition profile, if outstanding claims from previous events exist, or if insolvency or bankruptcy proceedings have been initiated against the exhibitor.

The allocation of stand space shall be determined exclusively by the organizer. Stand allocations may be changed by the organizer at any time in the interest of the exhibition. As a general rule, the organizer does not grant exclusivity rights to any exhibitor regarding brands, products, or services displayed.

10. Customer Solicitation:

Soliciting customers outside the exhibition space booked by the exhibitor (e.g., in aisles, at neighboring stands, at entrances, at ticket counters, or in outdoor areas of the exhibition) is prohibited in the interest of all exhibitors. In the event of a violation, the organizer shall issue a one-time warning. In the case of repeated violations, the organizer shall be entitled to block the exhibitor's stand space for the entire duration of the event. In such case, no costs shall be refunded to the exhibitor. The general interest of the event must be respected.

11. Exhibitor – Quality Assurance:

Exhibitors must correspond to the theme of the exhibition. Exceptions may only be granted by the organizer in special cases. The exhibitor's services and products must be legally permitted in Austria. The exhibitor shall be responsible for verifying compliance with applicable Austrian laws (including but not limited to product liability law, pharmaceuticals law, animal feed law, weapons law, etc.) as well as customs regulations. By signing the registration form, the exhibitor warrants that it possesses the necessary legal and professional qualifications to offer the products and services in Austria.

12. Listing in the Online Exhibitor Directory:

The listing in the online exhibitor directory or other advertising products shall not be binding upon the organizer. The organizer shall not be liable for printing errors, formatting errors, incorrect classifications, omissions, or similar issues in the online exhibitor directory or exhibition brochure and reserves the right to consolidate terms, texts, and repeated category listings at its discretion.

Incorrect or missing listings shall not entitle the exhibitor to any reduction of invoices. By submitting the registration, the exhibitor consents to the voluntary publication of the provided company data for inclusion in the online exhibitor directory, as well as to the transfer of such data—including additional information on products and services—to third parties for purposes of the event (e.g., online exhibitor directory, exhibition guide, hall plans in print and online formats, and other print and online media).

The data shall remain publicly accessible in the online exhibitor directory and online hall plan after the event. Printed materials may also be distributed to third parties. Accordingly, the data shall be publicly accessible without time limitation (further details can be found in the privacy policy).

13. Sale of Products:

The sale of products is generally permitted. Only registered products, brands, and services may be offered, exhibited, and sold. Unregistered products, brands, or services may be prohibited by the organizer without justification. Bankruptcy sales or other sensational clearance sales shall not be permitted in the interest of other exhibitors.

14. Sale of Food Products:

Hygiene regulations for the sale of food must comply with Austrian law. The exhibitor is responsible for informing itself of the applicable requirements. The sale or distribution of food and beverages requires prior approval from the organizer.

15. Setup and Dismantling Times:

The setup and dismantling times specified by the organizer must be strictly observed. Should special arrangements be made allowing exhibition or stand construction materials to remain in the hall beyond these times, any costs incurred by the property owner, as well as a processing fee, shall be charged to the exhibitor.

16. Setup:

The stand must be fully set up no later than 2:00 p.m. on the day prior to the first day of the exhibition. If the rented stand space is not occupied by this time, or if the organizer has not been informed of a delayed setup, the organizer reserves the right to dispose of the space otherwise without prior notice to the exhibitor.

If, in such case, the unoccupied stand space must be decorated for visual purposes, the associated costs shall be charged to the exhibitor. The exhibitor shall have no entitlement to a refund of any payments already made in connection with the stand space. The stand must be ready for occupation by the exhibitor no later than one (1) hour prior to the opening of the exhibition.

17. Dismantling:

The exhibition stand may only be dismantled after the official closing of the exhibition. This also applies to the removal or packing of goods. In case of non-compliance, a penalty of EUR 300 (net) shall be imposed.

18. Stand Construction:

The minimum stand construction height shall be 2.5 meters. Roll-ups, pop-up walls, or similar structures shall not be deemed sufficient as partition walls to neighboring stands. The use of exhibition walls provided by the organizer and ordered by a neighboring exhibitor shall be charged to the exhibitor at the standard rate.

Each exhibitor undertakes to design its stand in an appropriate and visually appealing manner. Higher stand constructions are only permitted upon submission of construction plans and subject to a written agreement with the organizer. Stand constructions exceeding 2.5 meters must have a neutral rear side (white, grey, or black) facing neighboring stands and must be visually neutral and appropriate. Advertising on the rear side of the stand (facing the neighboring stand) above 2.5 meters on exhibition walls is not permitted.

If no partition wall has been installed by the exhibitor by 4:00 p.m. on the final setup day, or if the exhibition management has not been informed that such walls will be installed, the organizer shall erect a partition wall at the exhibitor's expense.

It is prohibited by the property owner to affix nails, screws, or similar fixtures to walls or floors, or to otherwise damage masonry, wood, or other structures. Any damage to the building or outdoor premises shall be charged to the exhibitor at full cost.

Electricity and water may only be ordered through the organizer, who shall exclusively engage licensed contractors. Fire safety regulations and official event regulations must be strictly complied with. Special permits may only be requested via the organizer from the competent authority in due time (approx. 8 weeks prior to the exhibition). Approval shall be subject to the decision of the competent authority.

19. Special Regulations During a Pandemic:

The regulations and ordinances applicable at the time of the event shall apply. The exhibition space booked by the exhibitor must be equipped in accordance with the regulations and official approvals valid at the time of the exhibition.

All applicable rules and regulations shall be communicated to the exhibitor in due time, subject to the organizer receiving the relevant information from the competent authorities.

19.1 Transfer of Liability to the Exhibitor:

At the time of the event, full responsibility and liability for compliance with all applicable regulations, guidelines, and laws shall be transferred to the exhibitor for the rented area where visitors test, inspect, taste, or consume the exhibitor's products.

20. Access to Halls and Grounds:

Access to the exhibition grounds by vehicles is limited depending on the terrain and weather conditions. Special transports and trucks exceeding 3.5 tons must be declared at the time of registration.

Access to the exhibition halls by vehicles is only permitted with special authorization. Vehicles must be registered in writing with the exhibition management in advance. Failure to comply may trigger fire alarms, as these cannot be deactivated without prior notice. Any resulting fire brigade costs shall be borne by the exhibitor.

Hydrants, fire extinguishers, electrical switch cabinets, gas shut-off valves, and escape routes must not be blocked or obstructed. Open flames, candles, gas, and spark-generating machinery are strictly prohibited within the halls. Decorative materials must comply with fire safety regulations (flame-retardant). Certification must be provided upon request.

Any damages or costs resulting from non-compliance shall be charged to the exhibitor.

21. Stand Construction and Rental Furniture:

(Applicable to stand construction and equipment ordered via Angling Entertainment.)

The exhibitor shall be liable for all materials and furniture provided until proper return to Angling Entertainment. In the event of improper return, Angling Entertainment shall be entitled to charge the replacement value for missing or damaged items.

If the stand is unattended upon delivery, the materials and furniture shall be deemed duly delivered and accepted once placed at the stand. No guarantee can be given for timely or complete delivery, or optimal execution, for orders received later than three (3) weeks prior to the exhibition. Orders received after this deadline shall incur a handling surcharge of 20% on the respective price for organizational reasons.

Angling Entertainment is only obligated to provide the services listed in the service description. The organizer reserves the right to supply alternative items for technical or other reasons. The exhibitor acknowledges that rental materials and furniture may have been used multiple times and may not be in new condition.

The materials and furniture are provided solely for the agreed purpose, for the duration of the event, and for exclusive use by the exhibitor at the agreed location. Under no circumstances may the provided materials be nailed, painted, glued, or otherwise altered. Painting walls, applying adhesive tapes or stickers, or wallpapering with non-removable materials is prohibited. All decorations must be removed immediately after the event.

In the event of damage, replacement costs shall be charged per running meter at new value. If an order is canceled by the exhibitor up to three (3) weeks prior to the exhibition, 30% of the order value shall be payable as liquidated damages. From three (3) weeks prior, the cancellation fee shall be 50%, and from fourteen (14) days prior, 100% of the order value shall be payable.

22. Liability and Damages:

The organizer shall not be liable for damages caused by exhibition personnel (whether its own or third-party personnel). The organizer is under no obligation to provide insurance and shall not be liable for exhibition items, goods, or decorations belonging to the exhibitor. No insurance is included in the stand rental fee.

The organizer assumes no responsibility for any lack of or insufficient commercial success of the exhibitor.

23. Advertising within the Exhibition Grounds and Parking Areas:

If the exhibitor intends to advertise its products outside its allocated stand area within the exhibition grounds, prior written consent from the organizer must be obtained. Such consent shall be subject to a fee.

In the event of unauthorized distribution of flyers within the exhibition grounds or parking areas, the issuer of such advertising material shall be charged a cleaning fee depending on the effort required. Each exhibitor undertakes not to interfere with neighboring exhibitors or the organizer through its presentation.

24. Filming and Photography:

The organizer shall have the right to take photographs and record videos within the event premises, to commission media and companies for this purpose, and to use such recordings for its own or general publications.

In this context, the exhibitor waives all objections based on intellectual property rights, in particular copyright and unfair competition law. All rights of use and exploitation shall remain exclusively with the organizer.

25. Cleaning, Parking, Security:

The exhibition stand shall not be cleaned by the organizer. Only the aisles between the stands shall be cleaned. Disposal of setup waste or remaining stand construction materials after the event shall be charged in accordance with the applicable rates for cleaning and waste disposal. Exhibitor parking spaces shall be designated separately, unless shared with visitor parking areas. Security for the halls and grounds shall be provided at the discretion of the organizer.

26. Lectures and Seminars:

At certain events, the organizer may offer exhibitors the opportunity to present lectures and workshops. Registration does not entitle the exhibitor to such participation. The organizer shall have sole discretion in determining whether and which exhibitors are included in the program. Applicable fees are set out in the relevant order form.

27. Special Events and Demonstrations:

All types of special events and demonstrations on stands or within the exhibition grounds require prior written approval from the organizer.

The organizer shall be entitled, notwithstanding prior approval, to restrict or prohibit demonstrations that cause noise, dirt, dust, emissions, or otherwise disrupt the course of the exhibition. Acoustic or audiovisual presentations must be designed such that noise levels do not exceed 40 dBA measured at the stand boundary.

If excessive noise is not immediately reduced upon request by the exhibition management, the organizer reserves the right to take appropriate measures, including the closure of the stand. Any required registrations with AKM (Austrian copyright collecting society) must be carried out independently by the exhibitor.

28. Exhibitor Passes:

Exhibitor passes are non-transferable, subject to a fee, and valid only for the exhibitor's own stand personnel. Up to two (2) passes shall be provided free of charge per commenced 10 m² of stand space. Each additional pass shall cost EUR 20 (net).

In case of violation, the organizer shall be entitled to collect the full admission price in cash for each issued exhibitor pass.

29. House Rules:

The house rules of the respective venue must be complied with.

30. General Provisions:

Verbal side agreements shall be invalid. Amendments, additions, and supplements must be made in writing and countersigned by the organizer.

Should any provision of these exhibition terms be invalid for any reason whatsoever, the validity of the remaining provisions shall remain unaffected. The contract shall not be terminated as a result.

31. Entrepreneurial Responsibility / Legal Obligations:

The exhibitor acts on its own entrepreneurial responsibility and is obliged to independently inform itself of, and comply with, all applicable legal provisions in Austria. This includes, in particular but not limited to, holding a valid business license, an Austrian tax number, compliance with cash register obligations, and all other legal requirements necessary for on-site sales.

The organizer assumes no liability for the exhibitor's compliance with such obligations. Any official measures, charges, penalties, or other costs arising from non-compliance shall be borne exclusively by the exhibitor.

No refund of stand rental fees, charges, or other payments shall be granted, even if the exhibitor is unable to participate in sales activities, or only partially so, due to missing, incomplete, or non-compliant legal requirements.

32. Place of Jurisdiction:

Austrian law shall apply exclusively. The place of jurisdiction shall be the competent court in Graz.

Privacy Policy

1. Personal data collected from or provided by the exhibitor may be used by Angling Entertainment for the purposes of fulfilling its business objectives in accordance with applicable data protection laws.

2. The exhibitor consents to being listed in the exhibition directory (online and print) and to the publication of the provided data for event-related purposes, such as the online exhibitor directory, exhibition brochure (print or online), hall plans (print and online), and exhibitor listings in print and online media.

The data shall remain publicly accessible in the online exhibitor directory and online hall plan for up to five (5) years after the event. Printed materials may be distributed to third parties. Accordingly, the data may remain publicly accessible without time limitation.

This consent may be revoked at any time in writing via email to: info@carp-austria.com

3. Angling Entertainment and its affiliated companies shall also be entitled to use such personal data to contact the exhibitor by post, email, telephone, or fax. This consent may be revoked at any time in writing via email to: info@carp-austria.com

4. The exhibitor shall ensure compliance with data protection requirements for the aforementioned uses through appropriate measures (e.g., obtaining consent from its employees). The exhibitor shall indemnify Angling Entertainment against any claims by third parties arising from a breach of these obligations and shall compensate Angling Entertainment for any resulting damages and expenses.

This consent may be revoked at any time in writing via email to: info@carp-austria.com

5. The exhibitor agrees that all data provided during booking, as well as all related agreements, orders, and correspondence, may be shared with the organizer's tax advisor, suppliers, public authorities, tax authorities, courts, legal representatives, and legal protection providers where necessary.

This consent may be revoked at any time in writing via email to: info@carp-austria.com

Version: January 2026

This is a translation of the sole legally binding German version.